

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
September 2014

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **September 2014**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - Not Jurisdiction			Policy & Practice			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC917	Commerce Energy, Inc.	1	1	2	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
ELC913	Golden State Water Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	-	2	-	-	2
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	144	54	198	37	6	43	15	19	34	10	4	14	7	7	14	85	12	97	4	3	7	407
ELC902, GAS902, MUL902	San Diego Gas & Electric Company	13	8	21	5	1	6	2	-	2	2	-	2	1	1	2	2	-	2	1	1	2	37
ELC338, GAS338, MUL338	Southern California Edison Company	99	53	152	13	6	19	10	12	22	15	8	23	10	5	15	41	28	69	2	3	5	305
GAS904	Southern California Gas Company	33	16	49	9	5	14	11	6	17	-	-	-	-	-	-	25	6	31	-	2	2	113
GAS905	Southwest Gas Corporation	1	1	2	1	-	1	-	-	-	-	-	-	-	-	-	2	-	2	-	-	-	5
	Total	291	133	424	66	18	84	38	37	75	27	12	39	18	13	31	157	46	203	7	9	16	872